

Appendix A to Part 92— Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement: Discrimination is Against the Law

Finger Lakes Ophthalmology, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Finger Lakes Ophthalmology, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Finger Lakes Ophthalmology, PC

Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as: Qualified interpreters

Information written in other languages

If you need these services, contact Vicki Pratt, Clinical Administrator.

If you believe that Finger Lakes Ophthalmology, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Vicki Pratt, Finger Lakes Ophthalmology, PC, 325 West Street, Canandaigua, NY 14424. 585-394-2020. Fax: 585-394-9261 or VickiP@eyecarectr.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Vicki Pratt is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>